Frequently Asked Questions

WE'RE Treecycling
COLLECTED · SHREDDED · RECYCLED

Where are you treecycling?
This year we collecting from all WVpostcodes, DY3 and NEW for this year TF11 and ST19 postcodes.

When will my tree be collected?
Tree collections will take place from 09:00 on Friday 8 January 2027 and 16:00 on Sunday 10th January 2027. We cannot give a specific time or date that your tree will be picked up.

What if my tree isn't collected by 10 January?
If your tree has not been collected by 18:00 on 10 January 2027, please email trees@comptoncare.org.uk. Title your email "Missed Tree" and include

- Your name
- Full address
- Postcode.

Your tree will be collected week commencing 11th January.

Click here to view our Missed Tree Policy
** Please do not email about a missed tree before 18:00 on 10 January as our crews will be out across all areas and your address may be on a later route.
** If your tree has not been collected, you must advise us no later than midday on Thursday 14 January to guarantee your tree will be picked up. Unfortunately, any emails received after this deadline cannot be actioned.

Can you collect multiple trees?
Yes, please ensure you confirm how many trees need to be collected on your booking. A minimum donation per tree of £20 is suggested. We will only collect the stated amount of trees at any one address quoted on the booking form.

Thank you for treecycling with us.

Compton Care
specialist palliative and bereavement support

Registered charity number: 512387

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What do I need to do before my tree is collected?

Remove all decorations, and the base (if possible) and if the tree is potted remove from the pot.

Put your tree outside your property by 08:00 Friday 8 January. Your tree must be visible from the road to our collectors.

Where do I place my tree

Put your tree in a clearly visible spot outside your house. This could be a front garden, driveway or on the kerbside. If putting your tree on the kerbside, please ensure it is not obstructing the pavement or the road.

Can you collect from my garage or porch?

Our collectors can only pick up trees from your driveway, front garden or the pavement outside your property. Your tree needs to be clearly visible to our collectors.

How much does it cost?

We suggest a minimum donation of £20 for each tree booked. Our partners, Wolverhampton City Council, Wolverhampton Tree Services and C&W Commercial are donating their vehicles, equipment, staff and time to Compton Care. This keeps our costs to a minimum ensuring that your donations are of maximum benefit to Compton Care.

What happens to the trees once collected?

All trees are chipped and turned into biofuel which is used as an environmentally friendly compost by local farmers. Last year, Compton Care collected 1200 trees and saved over 18,500 Kg of CO_2 emissions!

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